

Palliative Care during the time of COVID-19



Access to Grief and Bereavement Counsellors



Volunteer trained grief and bereavement counsellors are available across the Metro District. This service and support is available via video call or telephone.

Referral for patients and their families to access this support will either be via the VULA APP or email.

Consider the patient and family's geographical residence when requesting this service to ensure continuity of care and escalation as required.

The coordinators for this service are accessible in the following ways:

Northern & Tygerberg Sub-Structure

(Includes areas such as: Delft, Bellville, Elsies River, Bishop Lavis, Parow, Goodwood, Kraaifontein, Wallacedene, Bloekombos, Durbanville, Fisantekraal, Klipheuwel, Bothasig)

Malinda.Ferreira@westerncape.gov.za

Khayelitsha Eastern Sub-Structure

(Includes areas such as: Khayelitsha, Somerset West, Gordon's Bay, Strand, Macassar, Kuils River, Blue Downs, Eerste River)

Estie.Vlok@westerncape.gov.za

Southern Western Sub-Structure

(Includes everything between Mamre and Cape Point; Hout Bay, CBD, Kensington, Langa, Pinelands)

Annette.Neethling@westerncape.gov.za

Klipfontein Mitchell's Plain Sub-Structure

(Includes areas such as: Mitchell's Plain, Athlone, Gugulethu, Hanover Park, Heideveld, Philippi, Nyanga, Crossroads)

Anthea.Abrahams@westerncape.gov.za

To access this service via the VULA APP, proceed as follows:



- Select - New referral
- Then select - Social work
- Select either the name or 'person-on-call' for a Sub-structure.
- Complete as much detail as possible and refer.
- One of our grief & bereavement support team members will get back to you



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Health

